



Flight Information Display System (FIDS)

Providing real time, accurate and complete flight information for passengers, and all other airport's users is one of the many important goals of a modern airport.

Passengers rely on user friendly Flight Information Display that enhances their travel experience.

AIMS provides the Flight Information Display System (FIDS) that caters the needs of all users of airport, namely, Passengers, Airport operators and the general Public. It has been successfully deployed in the Macau International Airport; and is playing an important role in the airport operation management.

Key Features

Passengers & Public Displays

Flight Information Displays in Multi-language and easy to read format for all areas in the airport, viz, in the public areas, Check in / Transfer counters, Boarding gates, and Baggage Claim area. Following are some samples of the display at the Macau international airport.

@ Departure / Arrival Area

Updated flight information, gate number, flight status, and local and destination weather information can be displayed.

macau DEPARTURES				LOCAL TIME
TIME	AIRLINE	DESTINATION / VIA	FLIGHT GATE	STATUS
Fri, 18 June 2004				11:02
Page: 2/3				
12:20	 AIR MACAU	Xiamen	NX132 8	Gate Closed
12:30	 中國東方航空	Taipei	GE352 1	Boarding Soon
12:45	 中國南方航空	Fuzhou	MF892 7A	Delayed
12:50	 中國東方航空	Kaohsiung	GE362 7	Delayed 12:13:00
12:55	 中國東方航空	Shanghai-Pudong	FM852 6	Check-in counters 47-49
13:00	 中國東方航空	Taipei	GE354 8	Boarding Soon
13:05	 中國南方航空	Kaohsiung	BR822 1	Reschedule 13:30
13:10	 中國東方航空	Hangzhou	MF898 2	Reschedule 14:00
Macau Airport, have a nice trip!				MF892 Delayed GE362 Delayed 1

@ Check in / Transfer counters

Airline/operator logo, flight number, destination, class of service, and scheduled time departure can be displayed. Check-in agent can make changes to the flight / class at the Check-in/ Transfer counter.



AIR MACAU
澳門航空

NX610
Taipei 台北

計劃起飛時間 11:40

ECONOMY CLASS 經濟位

@ Boarding Gate

To cater for the operations needs, agent at the gate is able to change the gate status.



廈門航空
XIAMEN AIRLINES

MF 898
HangZhou 杭州

BOARDING 現正登機



Airport staff display

FIDS can provide customized, accurate flight information to the staff of the airport operation administrator, ground handler, fuel farm, catering service and airlines as well as other relevant parties so that they can perform their duty effectively and efficiently.

For example, specific airline staff may want to display the departure flights and arrival flights on a single screen, or include more information than that for the public display.

Special display can be designed for baggage handling agents so that they are able to place the baggage on the right baggage belt for arrival passengers.

Remote display

Flight information can be sent via internet and display on the website for flight information enquiry.

Remote public locations such as hotel, train and ferry terminals can retrieve flight information from FIDS through internet to display the flight information.

Other Features

- Advertisement and Emergency message display
- Interface with centralized Airport Operation Database (AODB) or external flight information database using SQL database connectivity
- On-line information update tool
- User friendly GUI for airport operators
- Multiple display media interface
- Flexible System Configuration
- Remote System Monitoring and Control tool
- Comprehensive event Log

Benefits

➤ ***Improve customer service quality***

With real time, accurate and well presented flight information, passengers and the public can spend their time at the airport more effectively. As for the airport operators, they would be able to provide better service to the customers.

➤ ***Increase staff productivity***

With customized airport staff display, the Airport staff has the real time and accurate flight information at their finger tip. Together with the automatic data transfer from the centralized database coupled with real time updating tools, Airport staff would be able to carry out their job more efficiently.

➤ ***Increase the distribution channels***

Using the internet technology, your airport information can be distributed to remote location easily and increase the sources of revenue.

➤ ***Increase your non-aeronautical revenue***

Airport can utilize the system for more dynamic advertisements.

Contact Us @

AIMS - Airport Information Management Solutions, Limited

Address: 2nd Floor CAM Office Building, Av. Wai Long, Taipa, Macau S.A.R China
Tel : + (853) 5988 728
Fax: + (853) 5988 711
E-mail: aims@aims.com.mo